

# **Schools for Knowledge Economy Project (SKEP)**

## **Phase III- Package 1 & Package 2**

### **Medanat and Contractor Site Staff Training**

Location: Online Meeting

Time: 10:00 a.m. to 11:00 a.m.

Date: Tuesday, July 19, 2022

#### **Training Director:**

#### **Home Office Support:**

1. Suhair Amarin- Project Director/Head of Design Department

#### **SKEP III Staff:**

1. Natheer Amarin- Project Manager

#### **Site Engineers**

#### **Medanat Staff:**

2. Alaa Eleimat
3. Yousef Omar
4. Qais Lataifeh
5. Sadam Al-Bqaeen
6. Taher Al Ribie
7. Ammar Gharaibeh

#### **Contractor Staff:**

1. Amer Abdulghani/ PM
2. Khalid Bazian/ PM
3. Tharwa Malkawi
4. Abdulmalek
5. Rami Al-Haj
6. Sahar Sulaiman
7. Anas Shdefat
8. Abdullah Al Husban
9. Walaa Khreisat
10. Omar Hammori

#### **Fresh Graduates Engineers:**

1. Ghaith Otoum
2. Wesam Ankir
3. Maram Abu Awad
4. Areen Khreisat
5. Khalid Al-Jahaleen
6. Sarah Al Ali
7. Aya Al Abed.
8. Dema Dababseh.
9. Abdullah Al Dabbas
10. Ghassan Ajjori
11. Ayman Ayasrah
12. Ahmad Al-Madhoun

## **Purpose of Site Staff Training**

### **Training programs focusing on one or more of the following topics:**

1. Health, Safety and Environment.
2. Production of visual documentation through videos and photography.
3. Advanced Materials for Construction and Repair of Concrete.
4. Construction Quality on Site.
5. Construction Supervision Skills.
6. Electrical Works.
7. Mechanical Works.
8. Issues Related to Work Shop Drawings, As Built Drawings, Approvals and Similar.
9. Utilities and Infrastructure.
10. Municipalities Regulations.
11. Construction Ethics.

## **July 19, 2022 Training Material**

### **The Importance of Communication in the Construction Industry:**

Construction projects follow a chain of communication from one person to the next, from one party to another party. For example, between the architect providing drawings to the contractor and the type of approval that is required in selecting and applying the final coat of paint to a building, there is a very long chain of processes and tasks that need to be clear and precise in order to make these types of decisions quick and accurate. Different people in various roles carry out these types of processes, hence the importance of good communication.

If there are any miscommunications or incorrect briefings in the chains of communication between the contractor to subcontractors, architect to the builders, etc. then projects, tasks and activities stand the chance of being completed incorrectly.

### **Why You Need Clear Communication in Construction Projects**

Maintaining a strong chain of communication in construction will enhance each stage of the construction lifecycle. Below are some of the core reasons why you should focus on a solid communication strategy.

#### **Strengthens Relationships**

Communication helps to strengthen and build relationships in construction projects. Good relationships are key for any successful business operation. This helps to build stronger trust and transparency between all the stakeholders involved.

#### **Better Team Management**

Team management becomes much stronger with good communication. A good project manager should be able to clearly communicate the desired daily and weekly activities to the team. This helps to form a clear roadmap for reaching the desired goal.

Strong communication skills from the site team to management will mean that there is a better understanding of the state of the project and the direction it needs to take. It will allow management to implement proactive and protective measures in-lieu of corrective

measures if anything should happen on site. This is crucial as it leads to more accurate and efficient projects.

The better the communication is, the more confident the team becomes. Having a more open and transparent system in place allows the team to understand exactly what they need to do.

When challenges arise, open communication allows for the sharing of solutions. This means that teams can solve problems quicker. Ultimately, this leads to a team that is better equipped for the job and happier to take on the workload.

### **Improved Collaboration and Feedback**

With good communication channels, you also enhance collaboration and creative innovation. Team members can share ideas and experiences for others to learn from. This helps to inspire stronger ideas and better collaboration on finding the best solutions for projects.

Communication leads to feedback. Feedback loops allow you to track performance and understand where there is success and where there are issues and concerns. Being able to communicate the strengths and downfalls of a project is one of the best ways to learn. By doing so, you can improve your strategies and tactics for future projects.

Ultimately, transparency and strong communication results in a better outcome. Results are best achieved through good communication systems. They keep everyone involved on the same page, updated, and aware of deadlines and goals.